Create a New Account at VermontHealthConnect.gov

If you are using Vermont Health Connect’s self-service portal for the first time, you’ll need to create an account. First, open your internet browser—the latest versions of Firefox or Chrome work best.

**Step 1:** Visit VermontHealthConnect.gov and click the orange “Log In” button in the top right corner:

![VermontHealthConnect Log In](image)

**Step 2:** When the login screen loads, click the link that says “Click here to register”
**Step 3:** Enter your personal information into the User Registration screen. When you’re finished, click “Register” in the upper right corner:
Step 4: Once your registration is complete, you will see the confirmation screen below. An email will also be sent to the email address you gave us. Click “Return” to login to your new account.

Step 5: At the Sign In screen, enter the username and password you set up and click “Login”.
**Step 6:** Federal law says Vermont Health Connect must verify your identity. Enter your personal information in the screen below and click “Next”.

If you have questions, or if our system is not able to verify your identity, please call Vermont Health Connect at 1-855-899-9600 for assistance.
**Step 7:** The next page shows Vermont Health Connect’s terms and conditions. Please read the page, then click “Next” when you are ready.

**Step 8:** Your new account has been created. Navigate through your account by clicking the links on the left navigation bar. You can update your password and security questions any time by clicking the “My Profile” tab.